



Your Extended Family

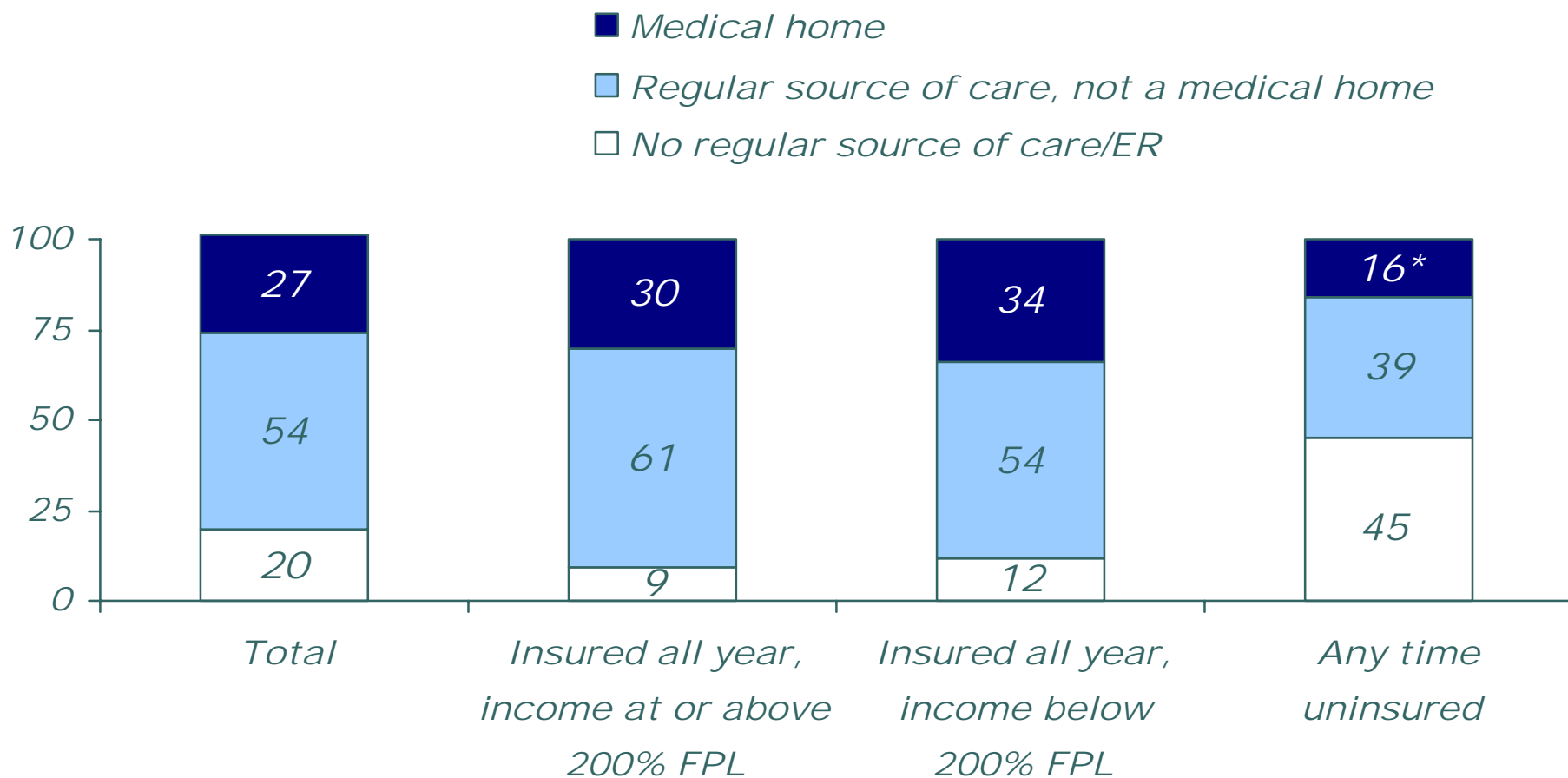
Medical Homes: Closing Health Disparities

CAPG Conference
On Health Disparities, Culture and Language
January 29, 2009



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President
Molina Medical Group

Medical Home by Insured Status



Note: Medical home includes having a regular provider or place of care, reporting no difficulty contacting provider by phone or getting advice and medical care on weekends or evenings, and always or often finding office visits well organized and running on time.

* Compared with insured with income at or above 200% FPL, differences are statistically significant.

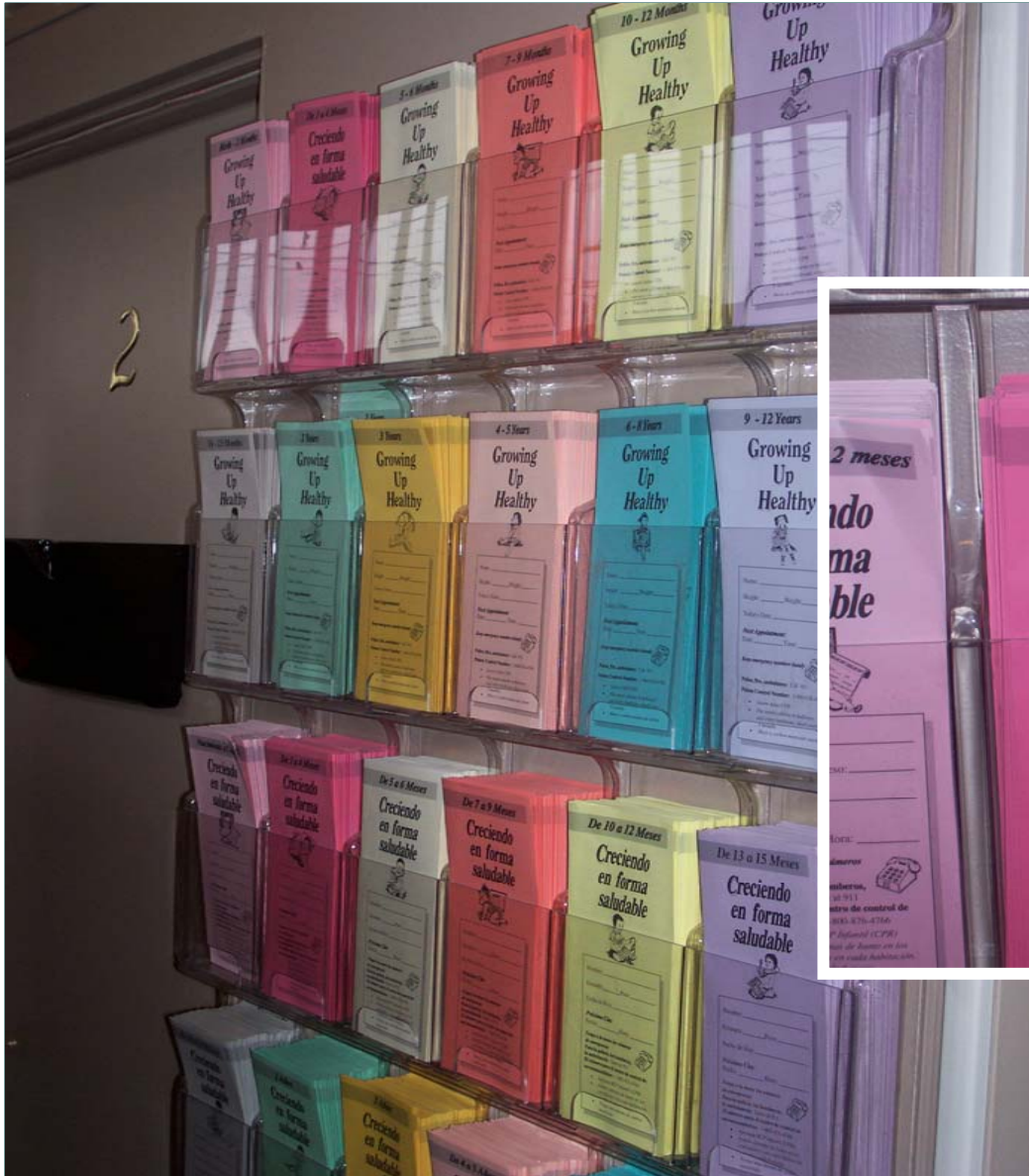
Source: Commonwealth Fund 2006 Health Care Quality Survey.

Establishing the Medical Home



Medical Home Access

- Location
 - > Retail Centers
 - > Public Transit Access
- Linguistic/Cultural Support
 - > Support Staff
 - > Physician
 - > Patient Materials
 - Registration
 - Patient Instructions
 - Health Education
 - > Building signage



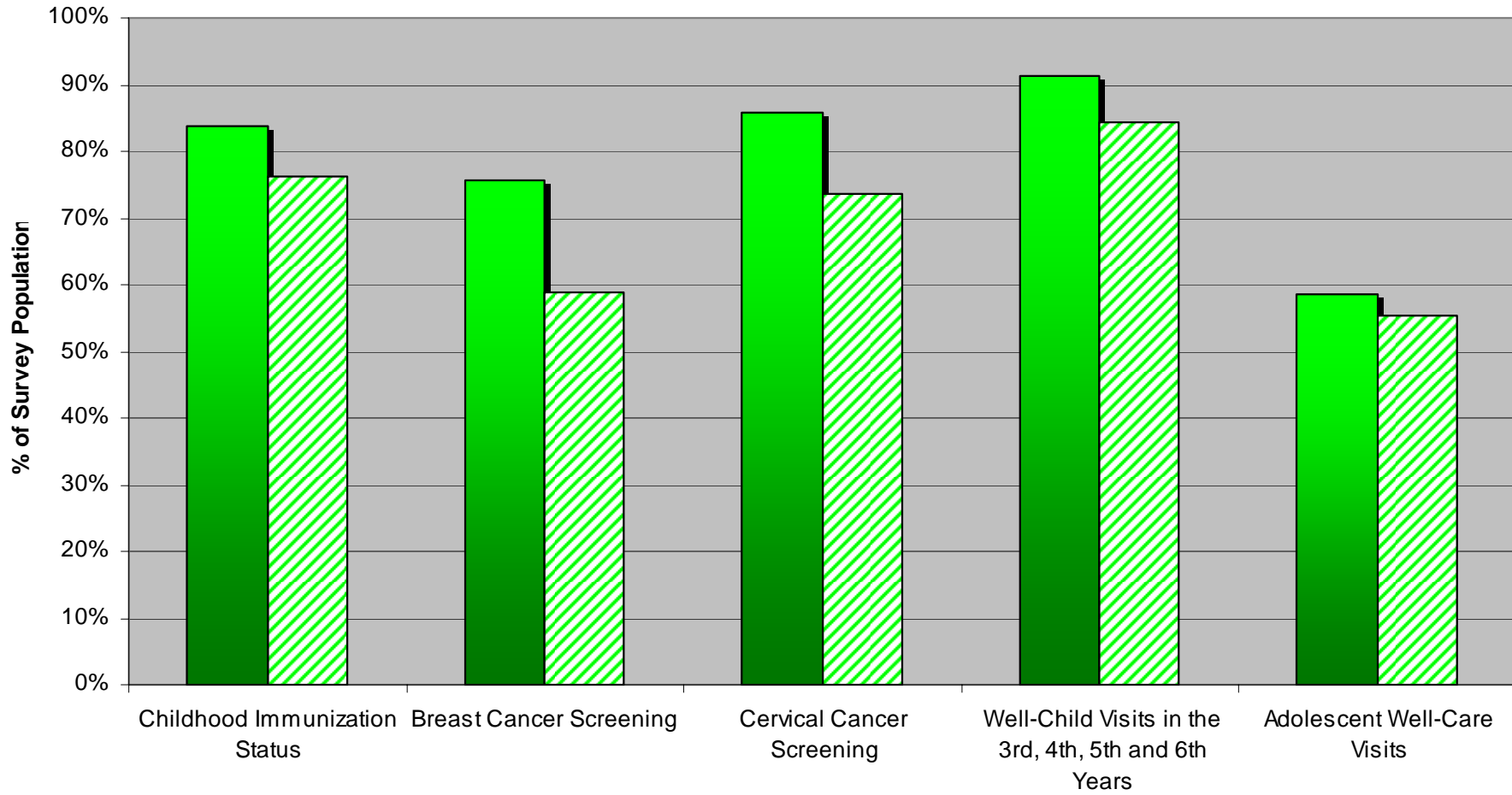
Closing Health Disparities through the Medical Home

- Initial Health Assessments
- Preventative Services/HEDIS
- Acute Care
- Chronic Care Management

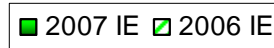
What is HEDIS?

- Healthcare Effectiveness Data & Information Set
- NCQA (National Committee for Quality Assurance)
- 71 measures across 8 health domains
- Clinical Quality Performance Measurement

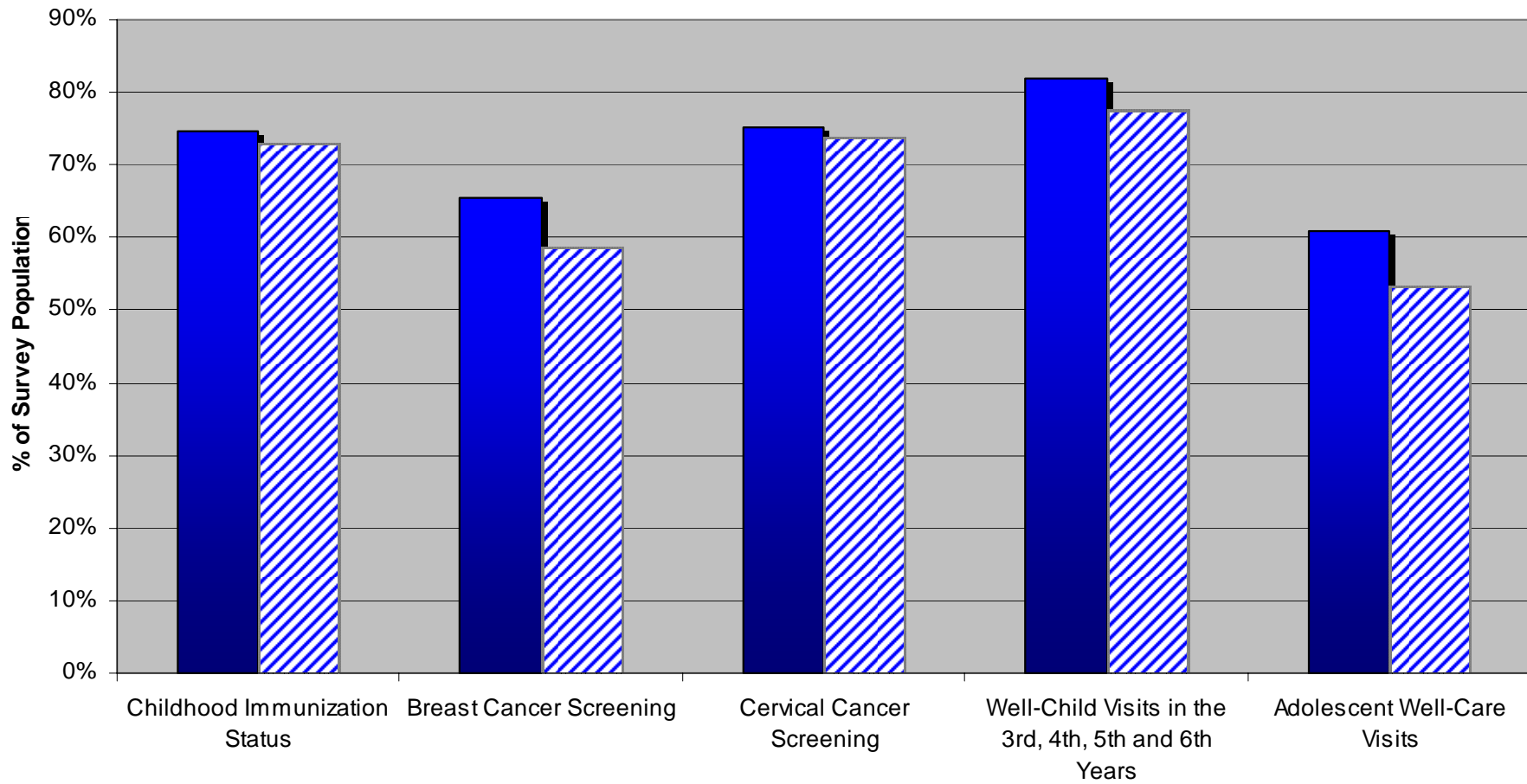
Molina Medical Group HEDIS Performance in Inland Empire 2007 vs 2006



Key Auto Assignment Indicators



**Molina Medical Group
HEDIS Performance in Sacramento County
2007 vs 2006**



Key Auto Assignment Indicators

